GloBird Energy Pty Ltd  
ABN: 68 600 285 827  
Postal Address: PO BOX 398, Ringwood, VIC, 3134  
Ph: 13 3456   
Website: [www.GloBirdEnergy.com.au](http://www.GloBirdEnergy.com.au)

**«Company»**

«postaladdress1»

«postaladdress2»

«postalcity» «postalcode»

24 August 2019

**Dear «Company»**

**We’re on track for your switch to GloBird Energy**

We’ve started the transfer of your electricity service to GloBird Energy for <address\_for\_supply>, NMI/MIRN <nmi>.

At GloBird Energy, we're proudly making the energy market more competitive with low rates and excellent localised customer service. Your old retailer will most likely call you to try and talk you out of your decision to switch. They have many high pressure tactics they might try including telling you:

The switch will take months.

**FACT: The switch normally only takes a couple of weeks.**

They will give you a bigger discount.

**FACT: A bigger discount doesn’t mean your bill will be lower, call us and we’ll compare it for you.**

There will be new “connection fees” or special “meter read” fees

**FACT: We will never charge you any additional fees when you simply transfer to us.**

Your have to sign a form from them

**FACT: You shouldn’t need to sign anything; we will arrange the switch for you.**

Don't feel pressured by these tactics. Competition is a good thing. If you're tired of energy companies taking you for granted, you've made the right move by joining us. Together we can make the market more competitive and drive energy rates down.

If you have questions or need further information give us a call on 133456 or 1300 516 888 Monday to Friday between 8:30am-5:30pm and Saturday 10:00am-4:00pm Eastern Standard Time (minus half an hour for South Australian Time). Our professional and Melbourne based customer service team will be more than happy to assist you.

Thanks again,

**John McCluskey**

Executive Manager   
GloBird Energy Pty Ltd

E [**CustomerService@GloBirdEnergy.com.au**](mailto:CustomerService@GloBirdEnergy.com.au)  
P 13 3456 or 03 8560 4199